Intelliwaters

Intelliwaters – GDPR Compliance Statement

Prepared by

Intelliwaters

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1. Introduction

Intelliwaters is fully committed to safeguarding the personal data of its clients, partners, employees, and third parties. As a data controller and processor, Intelliwaters adheres strictly to the General Data Protection Regulation (EU) 2016/679 ("GDPR"). This comprehensive statement outlines the organizational and technical controls implemented to ensure ongoing compliance and to demonstrate full accountability, as mandated by Article 5(2) of the GDPR.

2. Purpose and Scope

This compliance statement outlines the framework and principles that govern Intelliwaters' data protection activities. It serves as a high-level summary of the company's commitment to processing personal data in a lawful, fair, and transparent manner. The scope of this statement applies to all Intelliwaters entities, staff, systems, and third-party partners involved in data processing activities.

3. Legal Basis for Processing

All personal data processed by Intelliwaters is grounded in one or more lawful bases in accordance with Article 6 of the GDPR:

- **Consent** – freely given, specific, informed, and unambiguous
- **Contract** – necessary for the performance of a contract
- **Legal Obligation** – necessary for compliance with legal requirements
- **Legitimate Interests** – pursued by Intelliwaters or a third party, balanced against the interests and rights of data subjects

Where special categories of personal data are processed, Intelliwaters ensures compliance with Article 9 requirements.

4. Governance and Responsibility

Intelliwaters has designated clear governance structures for data protection:

- **Data Protection Contact:** contact@intelliwaters.com
- **Internal GDPR Coordinator:** [Insert Name or Role]
- **Senior Management Oversight:** Data protection is integrated into the company's core risk management framework
- **Data Protection by Design and by Default:** Embedded into all systems and processes from the outset

Roles and responsibilities are defined and documented to ensure accountability at all levels of the organization.

5. Core GDPR Documentation

Intelliwaters maintains and regularly updates the following policies, templates, and logs:

- **Data Protection Policy**
- **Data Processing Register** (Article 30)
- **Data Subject Rights Procedure** (Articles 12–23)
- **Consent Management Policy**
- **Third-Party Processor Agreement Template**
- **Data Retention Policy**
- **Privacy Impact Assessment Template (DPIA)**
- **Incident Reporting Form Template**
- **Data Breach Log Template** (Article 33(5))

These documents are stored securely and available for inspection by regulatory authorities.

6. Data Subject Rights

Intelliwaters guarantees full respect for the rights of data subjects, including:

- Right to be informed
- Right of access
- Right to rectification
- Right to erasure (right to be forgotten)
- Right to restrict processing
- Right to data portability
- Right to object
- Right not to be subject to automated decision-making

Requests are handled transparently and efficiently within the statutory deadline of one month. All requests should be sent to: **contact@intelliwaters.com**.

7. Third-Party Processors and Sub-Processors

Intelliwaters ensures that all third-party service providers with access to personal data operate under robust, GDPR-compliant data processing agreements. Key controls include:

- Due diligence before onboarding

- Contractual safeguards and processor obligations under Article 28
- Restrictions on sub-processing without prior written authorization
- Regular audits and performance reviews

8. Data Security and Breach Management

The company has implemented state-of-the-art security measures to protect data integrity and confidentiality:

- Logical and physical access controls
- Role-based permissions and least privilege principles
- Encryption at rest and in transit
- Secure backups and disaster recovery procedures
- Regular penetration testing and risk assessments

In the event of a personal data breach:

- The incident is logged and evaluated for risk
- If necessary, the relevant Data Protection Authority is notified within 72 hours
- Affected individuals are informed where the breach poses a high risk to their rights and freedoms

9. Risk Management and DPIAs

Intelliwaters integrates privacy risk assessments into the planning of new projects, technologies, and data-intensive initiatives. Data Protection Impact Assessments (DPIAs) are conducted:

- Where high-risk processing is identified
- When introducing new technologies
- When required by law or regulation

Outcomes of DPIAs are used to strengthen internal controls and prevent future risks.

10. Ongoing Compliance and Staff Training

Intelliwaters adopts a continuous improvement model for GDPR compliance:

- All policies and registers are reviewed **annually**
- New staff receive GDPR onboarding
- Annual refresher training is mandatory

- Compliance is monitored via internal audits and KPI tracking

Data protection is part of the corporate culture and integrated into performance evaluations.

11. Contact and Complaints

Data subjects or stakeholders who wish to inquire about Intelliwaters' data processing activities or raise concerns may contact:

GDPR Contact Point
Email: contact@intelliwaters.com

Complaints may also be submitted to the national data protection authority if concerns are not resolved satisfactorily.